

Estimated Timeline & Goals

By Dec. 2023: 34 response teams, 10 min. response time, enhanced technology & A3 campus open

The timing of these milestones is estimated & may change. Last updated 7/1/2022.

July 2022 Happening Now	Aug – Sept 2022	Oct – Dec 2022	Jan – Apr 2023	May – Aug 2023	Sept – Dec 2023
A3 Miles Hall Crisis Call Center open	Workflow enhancements & training with law enforcement	Workflow, training & tech enhancements 30% of patrol officers & dispatchers trained	A3 campus construction 50% of patrol officers & dispatchers trained	A3 campus construction 75% of patrol officers & dispatchers trained	A3 campus open 100% of patrol officers & dispatchers trained
Hours of operation: Mon – Fri, 8 a.m. – 6:30 p.m.	Expand hours: Saturday (8 hours)	Expand hours: Sunday (8 hours)	Expand hours: weekdays: 8 – 12 a.m. weekends: + 8 hours	Expand hours: weekends + 4 hours	Operating 24/7
3 response teams	8 response teams	16 response teams	23 response teams	30 response teams	34 response teams
Average response time for field visits: 60> minutes	Average response time for field visits: 50 minutes	Average response time for field visits: 40 minutes	Average response time for field visits: 30 minutes	Average response time for field visits: 20 minutes	Average response time for field visits: 10 minutes