

COVID-19 Screening Post Testing Discharge Instructions for Persons Experiencing Homelessness awaiting test result at hotel

Contra Costa Health Services initiated the testing and screening of patients living in shelters and other congregate facilities. Patients receiving COVID-19 tests are being placed in hotels while results are pending.

Based on your answers to screening questions, a specimen was collected for COVID-19 testing. It will take 1 to 2 days to get the results of this test. You should expect a call that will provide you test results. You should remain in complete isolation until test results are available.

While you are waiting for the test results:

- Remain in hotel room. Meals and other services will be brought to you.
- Do not congregate in common areas, other residents' rooms, or with other residents. This will put all parties at risk of COVID-19.
- Do not congregate with hotel staff. If you have needs, please use the phone in the room to call for services.
- Stay 6 feet away from other people.
- Do not use Public Transportation – BART, Bus, Taxi, Uber – or depart the hotel room.
- If other family members are placed in the hotel room with you, try to stay 6 feet from them.
- Wash your hands regularly using soap and water for at least 20 secs or alcohol-based hand sanitizer with at least 60% alcohol.
- Should you develop worsening of symptoms and need further evaluation:
 - Call 925-500-0042 to arrange for a medical consultation or counseling while staying at the hotel.
 - If you need to call 911, please advise the person who answers the phone that you have been tested for COVID-19 and are awaiting test results.

Under the order of the Health Officer, failure to comply with these isolation instructions may result in legal action.

If you need services at the hotel (e.g. food, hygiene, or other social supports) please call the on-site hotel team at **510-282-3422**.

If you need non-emergency medical or behavioral services or would like to talk with a counselor, please call: **925-500-0042**. Phone only, no text.

If symptoms worsen, please call the Advice nurse line: **1-877-661-6230**.

In case of an emergency, please call 911.