



## For Providers: Hotel Isolation for Persons Experiencing Homelessness or otherwise unable to isolate or quarantine that are Positive and Under Investigation for COVID-19

Providers that have tested persons experiencing homelessness for COVID-19 should follow the below process to place patients in hotels to ensure isolation awaiting testing results. This resource is also available for non-homeless individuals who are under investigation or positive for COVID-19 that do not have a space available to complete their quarantine or isolation.

### Homeless and Non-Homeless Patients that are PUI or COVID-19 Positive:

1. **Rapid tests** should be used for the homeless population. Specimens can be sent to the CCHS Public Health Lab for processing. Providers with their internal rapid tests should follow standard testing protocol with notifying public health of CMR/PUI.
2. If patient is deemed stable for discharge, call Hotel Placement Team (**925-500-0042**) to coordinate hotel placement.
3. Provide patient with isolation instructions for hotel placement.
4. Provide patient with food/clothing upon discharge (if available).
5. Give patient mask for safe transport.
6. Hotel Placement team will arrange hotel placement. Referring source will provide transportation to hotel.