

Quality of Care Committee Agenda
Wednesday, June 6, 2012 ♦ 10:30 am-12:00 pm
NOTE DIFFERENT LOCATION: 1340 Arnold Drive, Ste. 112, Martinez

*The Mental Health Commission will provide reasonable accommodations for persons
With disabilities planning on participating in Commission meetings who contact
the Executive Assistant at 925-957-5140 at least 48 hours prior to the meeting.*

1. 10:30 Call to Order/Introductions

2. 10:35 Public Comment

The public may comment on any item of public interest within the jurisdiction of the Mental Health Commission. In accordance with the Brown Act, if a member of the public addresses an item not on the posted agenda, no response, discussion, or action on the item may occur. Time will be provided for Public Comment on items on the posted agenda as they occur during the meeting.

3. 10:40 Announcements

4. 10:45 Approval of the May 2, 2012 Minutes

5. 10:50 Discuss oversight of CCC clients at Napa State Hospital ***Possible Action Item***

Follow-up on motion for proposed site visit to Napa State Hospital to look at quality of care issues .

- Ask if forensic and mental health clients are separated.
- Within two weeks, have the Chair and Vice Chair connect with Suzanne and Cynthia to discuss how they approach the Napa situation.
- Put on our June agenda for people in the community to speak about their experiences about what's happening at Napa, include Vic, Suzanne and Cynthia
- Concern was expressed over how we can reach out to people with experience at Napa. Submit concerns anonymously or through patients rights advocate?
- Ask County Counsel if the Commission can hold a closed session because it is a life or death issue. Would help in getting feedback for state and local MHC and MHA. Clients are making decisions on their own medications when they are locked in a high level of care.
- Erin: Results of request for MHA to send out a letter regarding our desire to send out request for information to cover 10 years? Include coming to share or submit or

send representative. Provide information for anonymous letter (boxes to check). Include questions that would stimulate questions.

- 1) How long were you at Napa?
- 2) Describe your experience.
- 3) What was difficult?
- 4) What did you find helpful?
- 5) How responsive were staff to your questions and concerns? Please describe.
- 6) Describe any experiences with seclusion and restraints.

- A desire was expressed to find a way to question staff anonymously.

6. 11:20 Discuss Quality of Care Complaint Received Against Unlicensed Board and Cares

Possible Action Item

- 1) County Mental Health Administration options for investigation/action
- 2) Mental Health Commission options for investigation/action

7. 11:50 Place on July Quality of Care Committee Agenda:

A. 2012 Committee Goals Updates/Reports

- 1) Developing an action plan for mental health consumers who reside in Contra Costa County to receive affordable and possibly free dental care.
 - Follow-up discussion of April 21st Dentistry from the Heart event. Tapping into what's happening statewide and exploring the assessment and treatment of dental services and treatment for our clients in MHRC's and hospitals.
- 2) Continuing to collaborate with the Mental Health Administration Research and Evaluation Team
 - Imoh present a report on the availability and cultural appropriateness of services provided by county and contract agencies.
 - Erin report on doing a gap analysis on the availability and accessibility of psychiatric services.
- 3) Developing and implementing a tool for consumer workforce support.

B. Discuss inviting someone to the July Committee meeting to address systemic issues/questions brought up by the Capital Facilities Site Visit to Crestwood-Angwin.

- Including:
 - 4) Do clients see a caseworker and how often?
 - 5) Who decides to adjust medications?
 - 6) Who decides on discharge?
- Consider site visit by Quality of Care Committee.

8. 12:00 Adjourn Meeting.

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the staff to a majority of the members of the Mental Health Commission less than 96 hours prior to that meeting are available for public inspection at the Mental Health Commission office at 1340 Arnold Drive, Ste. 200, Martinez during normal business hours.