



*The Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.*

**QUALITY OF CARE COMMITTEE**  
**Wednesday ♦ February 1, 2012 ♦ 10:30 am-12:00pm**  
**Concord Police Dept. Community Room ♦ 1350 Galindo ♦ Concord**

**AGENDA**

*The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hrs. prior to the meeting at 925-957-5140.*

1. 10:30 **Call to Order / Introductions**
2. 10:35 **Public Comment**  
The public may comment on any item of public interest within the jurisdiction of the Mental Health Commission. Speakers are requested to observe a 3-minute maximum time limit (subject to change at the discretion of the Chair). In accordance with the Brown Act, if a member of the public addresses an item not on the posted agenda, no response, discussion, or action on the item may occur. Time will be provided for Public Comment on items on the posted Agenda as they occur during the meeting.
3. 10:40 **Announcements**
4. 10:45 **Approval of the January 4, 2012 Minutes** *Action Item*
5. 10:50 **Report on 2011 Consumer Perception Survey – Angela Pride, HS Planner/Evaluator**
6. 11:05 **Discuss Timeline, Assign Responsibilities for 2012 Committee Goals**
  1. Developing an action plan for mental health consumers who reside in Contra Costa County to receive affordable and possibly free dental care.
  2. Continuing to collaborate with the Mental Health Administration Research and Evaluation Team to:
    - a) Develop an action plan for addressing gaps in medical services to mental health consumers.
    - b) Evaluate availability and cultural appropriateness of services provided by county and contract agencies.
    - c) Do a gap analysis on the availability and accessibility of psychiatric services.
  3. To seek collaboration with the Bring 'em Home Campaign and the Children and Adolescent Task Force to assess out-of-county placements.
  4. Developing and implementing a tool for consumer workforce support.
7. 12:00 **Adjourn Meeting**

*Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the staff to a majority of the members of the Mental Health Commission less than 96 hours prior to that meeting are available for public inspection at 1340 Arnold Drive, Ste. 200, Martinez during normal business hours*

