



Mental Health Commission

Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, Efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.

QUALITY OF CARE COMMITTEE

Mission: To assist Contra Costa County mental health consumers, family members and the general public in advocating for the highest quality mental health services and supports delivered with dignity and respect.

Thursday, January 29, 2015 ♦ 3:00-4:30
1340 Arnold Drive, Ste. 112, Downstairs Conference Room, Martinez

The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hours prior to the meeting at 925-957-5140.

AGENDA

- I. 3:00 Call to Order / Introductions**
- II. Public Comments**
- III. Commissioner Comments**
- IV. Announcements**
- V. Election of Committee Chairperson** *Action Item*
Discussion regarding the Committee meeting dates/time. *Action Item*
- VI. Approval of the December 16, 2014 Minutes** *Action Item*
- VII. Presentation by Consumer Self Help Executive Director Megan Stanton, with Bernadette Banks, Patients' Rights Program Director of Contra Costa County**
- VIII. Receive Update on Crestwood Issues – Travis Curran**
 - Addressing Issues:
 - What improvements have been made?
 - What improvements are being made?
 - Timeline for completion of improvements?
 - Discuss scheduling a Quality of Care Committee site visit. *Action Item*
- IX. Compose letter to Concord Police Department and Concord City Council regarding keeping criminal activity in the Ellis Lake/Monument Corridor Area a high priority.** *Action Item*
- X. Review 2014 accomplishments for Annual Report** *Action Item*
- XI. Discussion of 2015 Quality of Care Committee Goals** *Action Item*
- XII. Input for February 19th Quality of Care Committee Agenda**
Finalize 2015 Goals



- XIII. Items to forward to the February 12th MHC Meeting**
Approval of Site Visit to Crestwood (*Action Item*)
Approval of letter to Concord PD/Concord City Council (*Action Item*)
- XIV. 4:30 Adjourn Meeting**