



*The Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.*

Current (2017) Members of the Contra Costa County Mental Health Commission

Duane Chapman, District I (Chair); Barbara Serwin, District II (Vice Chair); Meghan Cullen, District V; Douglas Dunn, District III; Diana MaKieve, District II; Lauren Rettagliata, District II;); Connie Steers, District IV; Gina Swirsding, District I; Jason Tanseco, District III; Michael Ward, District V; Sam Yoshioka, District IV; Candace Andersen, BOS Representative

Commissioners Emeritus  
Marie A. Goodman • David Kahler

## **QUALITY OF CARE Committee Meeting**

**January 19, 2017 ♦ 3:15 p.m.-5p.m. ♦ 1340 Arnold Drive, Room 103, Martinez**

*The Mission Statement of the MHSA/Finance Committee: In accordance with our mandated duties of Welfare & Institutions Code 5604, and aligned with the Mental Health Commission's MHSA Guiding Principles, and the intent and purpose of the law, the MHSA/Finance Committee will work in partnership with all stakeholders, all community-based organizations and County providers to review and assess system integration and transformation in a transparent and accountable manner.*

- I. Call to order/Introductions**
- II. Public Comment**
- III. Commissioner Comments**
- IV. Chair Announcements**
- V. APPROVE Minutes from November 17, 2016 Meeting**
- VI. REVIEW the Children's Facilities project, presentation by Vern Wallace, the Program Chief of the Children/Adolescent Program.**
- VII. REVISION AND ACCEPTANCE of the 2016 Annual report from the Chair.**
- VIII. DISCUSS and set goals for 2017**
- IX. Adjourn**



In accordance with the Brown Act, if a member of the public addresses an item not on the agenda, no response, discussion or action on the item may occur. In the interest of time and equal opportunity, speakers are requested to observe a 3-minute time limit. If special accommodations are required to attend any meeting, due to a disability, please contact the Executive Assistant of the Mental Health Commission, at: (925) 957-5140.

**Mental Health Commission's  
Quality of Care Committee Minutes – November 17, 2016  
First Draft**

<b>Agenda Item / Discussion</b>	<b>Action / Follow-up</b>
<p><b>I. Call to Order / Introductions</b> The meeting was called to order by Committee Chairperson Barbara Serwin at 3:20 p.m.</p> <p><u>Members Present:</u> Barbara Serwin, District II Connie Steers, District IV</p> <p><u>Members Absent:</u> Gina Swirsding, District I Greg Beckner, District IV</p> <p><u>Others Present:</u> Adam Down, CCBHS Lauren Rettagliata, MHC, District II</p>	<p>Executive Assistant:</p> <ul style="list-style-type: none"> <li>• Transfer recording to computer.</li> <li>• Update Committee attendance</li> <li>• Update MHC Database</li> </ul>
<p><b>II. Public Comment</b> None.</p>	
<p><b>III. Commissioner Comments</b> Connie expressed her concerns about the future of health care. Also, she asked if anyone knew how SSI and Medi-Cal amounts could be re-assessed, since it hasn't been re-assessed since the 1970s, whether it would be done at the state level, and who to approach to ask about it.</p>	
<p><b>IV. Announcements</b> Connie announced that the annual memorial service for homeless individuals who died in the past year will be held tomorrow.</p>	
<p><b>V. APPROVE Minutes from September 15, 2016</b> _____ moved and _____ seconded to approve the Minutes as presented. Barbara requested more detail on item VII, and the committee discussed the level of detail they prefer to get on meeting minutes. The Minutes were approved as amended unanimously by a vote of 2-0-0, 2 absent.</p> <p>Vote: Ayes (2) Barbara, Connie Nays (0) Abstentions (0) Members absent (2) Gina, Greg</p>	
<p><b>VI. REVIEW Children's Facilities project: recap, budget implications and DETERMINE next steps</b> Barbara provided notes of the current status of MHC investigation into this and some possible next steps.</p> <p><u>Other Items discussed:</u></p> <ul style="list-style-type: none"> <li>• Look into asking the Family and Human Services Committee to research the need for a children's facility as part of their review of the White Paper.</li> <li>• Some data is out-of-date, so we need more current data.</li> </ul>	

Agenda Item / Discussion	Action / Follow-up
<ul style="list-style-type: none"> <li>• Collect as many voices as possible (e.g., Children’s Committee, other groups) to speak in favor of this. If the whole community is asking for it, we can exert more pressure on the County to work in implementing it.</li> <li>• There is more analysis in Behavioral Health Admin, although it might be in a draft form. Adam will speak with the author to see if it can be made available to the MHC.</li> <li>• The MHC might be more successful in this (and other issues of concern) if they have a smaller number of issues with a more intense focus on them.</li> </ul>	
<p><b>VII. CONCLUDE EQRO Report Review and FINALIZE report back to full MHC</b>  Barbara provided notes of what she thought could be reported to the Commission, and attendees made suggestions for what they felt should be included in the report.  <u>Other Items discussed:</u></p> <ul style="list-style-type: none"> <li>• EQRO does not currently involve AOD, but AOD will be involved after the Drug Medi-Cal waiver is implemented and we start billing Medi-Cal for AOD services.</li> <li>• The Committee needs a definition of a high-cost beneficiary in order to better evaluate the funds spent on them.</li> <li>• There is a low level of attention paid to consumers placed outside of the county, and there are some small things that might improve their mental health and quality of life, such as providing a small amount of money they would need to be able to participate in social activities.</li> <li>• The committee discussed what Behavioral Health Division is and is not comprised of, and the split-off of the Housing System of Care into a new Division.</li> <li>• Adam explained who decides what groups that EQRO meets with and the appropriate venues for the MHC to use to request that they be involved.</li> <li>• Our objective in presenting a review of the EQRO report back to the full Commission is to educate new Commissioners and to engender more discussion. We will plan to present our report to the MHC and invite discussion on it, tying it in to the White Paper where appropriate.</li> <li>• The MHC needs more education on the County’s EHR system planning process.</li> </ul>	<p>Investigate how the MHC can be more involved with feedback during EQRO.</p> <p>Determine if there are any specific problems specified that telepsychiatry is supposed to solve.</p> <p>Request update from Cynthia on the EHR development and implementation schedule.</p>
<p><b>VIII. REVIEW and DISCUSS the past year’s quality of care issues</b>  Not covered due to lack of time.</p>	
<p><b>IX. Adjournment</b>  The meeting was adjourned at 4:51 p.m.</p>	

Respectfully Submitted,  
Melinda Meahan, Clerk-Senior Level  
CCHS Behavioral Health Administration